



SAPICS

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MANAGEMENT

SAPICS E-zine 2020

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2020 LOOKING BACK AT THE SAPICS YEAR

RECAPPING A **CRUCIAL** YEAR IN SUPPLY CHAIN MANAGEMENT





#reflecting

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INTERNATIONAL RECOGNITION FOR SAPICS

SAPICS achieved international recognition this year for our contribution to building supply chain excellence in corporations and individuals in Southern Africa.

SAPICS was named a Premier Elite channel partner by APICS, the leading global provider of supply chain, logistics and operations management education and certification programmes. We were proud to join an exclusive group of just five organisations around the world to achieve this honour, which is the highest bestowed by APICS.

This is the result of our many years of hard work, commitment and dedication to growing supply chain skills, building the Southern African supply chain community's body of knowledge and professionalising the supply chain profession.



“As a valued APICS partner organisation, SAPICS’s exemplary performance has enabled supply chain professionals to advance their careers and companies to improve supply chain performance through workforce development. I am pleased to congratulate SAPICS on being upgraded to APICS’s highest tier in its channel partner programme, in recognition of an outstanding performance.”

Jim Lahey, ASCM Vice President, Global Channels and Alliances.

2020 SAPICS AUTHORISED EDUCATION PARTNERS



#taking action

SAPICS SUPPORT RELIEVED COVID-19 CHALLENGES

Amid the Covid-19 crisis, supply chain professionals were responsible for maintaining South African supply chains; ensuring the efficient supply and distribution of food, basic goods and medicines, and mitigating the risks posed by the pandemic, the challenges of lockdown regulations and the associated extraordinary consumer behaviour like stockpiling and panic buying.

To ensure that the supply chain profession had the necessary resources and support needed for its vital role in helping to deal with the coronavirus crisis, SAPICS launched a number of special support initiatives, including a supply chain management helpline, a tool kit and a collaboration platform for the profession.

“We knew that SAPICS’s important contribution to the supply chain management profession was needed more than ever before while our profession faced the challenges of Covid-19,” says SAPICS president Kea Mpane. “SAPICS’s mandate is not only to develop and build skills capacity in the profession, but to provide support



and guidance where we can. Our role in facilitating collaboration, knowledge and resource sharing, in offering support and guidance, and in disseminating information and education to supply chain professionals was absolutely vital during the past tough year.”

Covid-19 Supply Chain Management Toolkit

SAPICS worked with and has secured the support of internationally renowned industry professionals, subject matter experts and global education organisations. Leveraging their experience, expertise and insights, SAPICS developed a Supply Chain Management Toolkit that offered a range of resources to provide supply chain professionals with relevant information and support during the pandemic.

Supply Chain Management Helpline

SAPICS established a team of local and international subject matter experts who volunteered to provide guidance, answer questions and offer advice and recommendations to assist supply chain professionals with their challenges and questions during this testing time.

SAPICS Covid-19 Collaboration Platform

SAPICS launched a collaboration platform on LinkedIn.

“We were all in uncharted waters. We needed to do everything that we could to work together, and SAPICS is proud of the support that we were able to offer to our members and the supply chain community in the midst of the Covid-19 crisis,” Kea concludes.



[Click here](#) to access the COVID-19 Supply Chain Management Toolkit



Are your products catching your customer's eye?



Fractional and Retail-Ready Packaging is an innovative solution that allows products to be moved from factory floor to the store floor on a single pallet, to be delivered either directly within a shelf, in an aisle, or as a freestanding unit.

We have two offerings in place and more on the way. The current offering includes a 900x600 wooden platform and a 600x400 plastic platform. Both allows for innovative branding and allows for seamless integration in-shelf.



Safety for your staff and shoppers

by reducing the number of touches to products from warehouses to store floors.



Manage costs sustainably

Optimise operational costs by using shelf ready display units.



Reduce secondary packaging

Retail-ready packaging eliminates the need for secondary packaging, which saves on resources and avoids waste.



Reignite promotions effectively

Promotions can come pre-filled on a cardboard display attached to a reusable display pallet.

SUPPLY CHAIN NOW

SAPICS has been fortunate to enjoy a great collaboration with Supply Chain Now in 2020 and is grateful to this incredible platform for shining the light on SAPICS and supply chain management in Africa.



#education matters

Supply Chain Now spotlights the best in all things supply chain; the people, the technologies, the best practices and the critical issues of the day. It brings together experts, leaders and practitioners to share perspectives and insights on the leading issues impacting the world of end-to-end supply chain management today. Supply Chain Now's podcasts and webinars have been downloaded over 5 million times since May 2017.

The principal hosts Scott Luton and Greg White, both experienced supply chain professionals, have a fabulous repartee and bring a sense of respectful fun to the podcasts and webinars in the interviews that they do. SAPICS is grateful to Scott and Greg and the team at Supply Chain Now for two important interviews that they have done to highlight SAPICS and the work we do.

The first was this [spotlight on SAPICS and our COO in episode 153](#).

Our second interview was with Jenny Froome and Dominique Zwinkels who is the Executive Manager of People that Deliver. [You can listen to this interview here.](#)

We were privileged earlier in the year to collaborate on a Supply Chain Trivia quiz which was tremendous fun and attracted a global audience. The quiz was so much fun that the idea was copied for the ASCA conference in August and so the Brain of ASCA Nation was born. With our very own supply chain wizard and quiz master Ken Titmuss at the helm, four quizzes have been held in 2020 with an incredible variety of supply chain and Africa general knowledge questions. The current Brains of the ASCA Nation are:

Dave Hudson, Izak Maritz and Keabetswe Nkwane. "But that's only three," I hear you say. You are correct! Kea is so clever that she has won it twice! She has won an incredible Supply Chain Risk and Resilience course from Edukazi created by Supply Chain Risk experts Greg Schlegel and Irv Varkonyi. Kea will hopefully soon be the recipient of a certificate from the Lehigh University on the successful completion of the course.

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PROUD SPONSOR OF THE SAPICS 2020 VIRTUAL CONFERENCE

A VIRTUAL TRIUMPH!

Online 2020 SAPICS Conference gets a big thumbs up.

In a year like no other, we held a successful virtual conference. It was an extraordinary first, and it has received high praise from our supply chain community. Thank you to the delegates, speakers and exhibitors who helped us to make the first ever virtual SAPICS Conference a great success. An especially huge thank you to our sponsors this year: SAP, CHEP, Blue Yonder and Netstar.

“We went online for our 42nd annual conference because we would not let Covid-19 deprive the profession of our annual get together and all the crucial learnings delivered by the SAPICS Conference,” says SAPICS president Keabetswe Mpane. “We knew that Africa’s leading knowledge sharing and networking event for supply chain professionals was more important than ever this year.”

This E-Zine features some of the feedback from the virtual SAPICS Conference on 23 and 24 November that we are exceptionally proud to share.

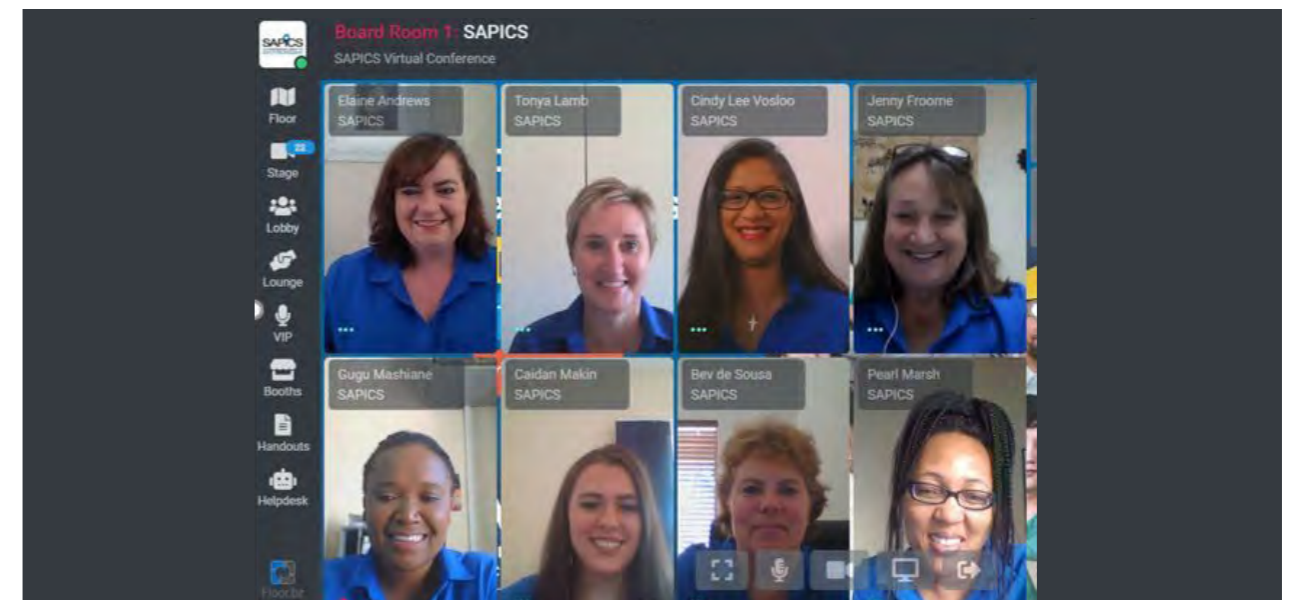
SAPICS VIRTUAL CONFERENCE



SAPICS is grateful to the following sponsors of this event:



The SAPICS Conference Team:



POWERFUL PRESENTATIONS AND ACCLAIMED INTERNATIONAL AND SOUTH AFRICAN SPEAKERS AT SAPICS 2020

It may have been virtual, but the 2020 SAPICS Conference still featured the same powerful mix of presentations and host of acclaimed international and South African speakers that it has since it was established 42 years ago.

Topics that were covered ranged from artificial intelligence, blockchain technology and the circular economy, to diversity, ethical leadership, healthcare, risk management and youth development.

We would keep you reading for days if we went into all the brilliant presentations and speakers that we lined up this year, but the following is just a taste of what you missed if you did not attend the online 2020 annual SAPICS Conference. We hope to see you in 2021!

Blockchain Technology



Blockchain technology and the solution that it offers to the growing threat of “greenwashing” was discussed by Professor Justin

Goldston of Penn State University in the USA. This term refers to companies who falsely claim that their products and processes are more environmentally friendly than they are. “As stories of greenwashing continue to emerge within

the supply chain space, blockchain could be a potential solution to provide visibility to the life cycle of products,” Justin asserted. In his SAPICS presentation, he looked at ways in which the technology’s track and trace capabilities could be used to ensure more sustainable supply chain networks.

Artificial Intelligence



In his keynote presentation, Lloyd Keays, who is Global Senior Director Strategy-Solutions Engineering at SAP in the Netherlands,

discussed artificial intelligence. He highlighted its limitations and its potential: “It is not perfect, and it makes mistakes. It is not very creative. It can’t invent itself out of anything.

It needs human knowledge, and it takes work to get it started. But once it runs, you will wonder why it wasn’t done earlier. It is time to start,” he urged SAPICS delegates.

Adapt or Die in a VUCA World



Thriving in today’s VUCA world was the theme of the presentation by demand driven thought leader Carol Ptak of the Demand Driven Institute in USA. She shared an

emerging management model that allows companies to better align assets and capabilities to market opportunities while driving innovation to an increasingly volatile, uncertain, complex and ambiguous environment.



The Circular Economy

With the increasing interdependence and fragility of global supply chains, the circular economy offers a

far-reaching solution to improving supply chain resilience. This was the word from circularity specialist Deborah Dull, Principal Supply Chain at General Electric Digital in the USA. Her 2020 SAPICS Conference presentation introduced delegates to the idea of circularity and the circular economy as the next strategy for supply chains. Deborah explored how more value can be squeezed from the materials and resources already in an organisation’s supply chain.

#feedback

from the 2020 SAPICS 42nd Virtual Conference

- 

SAPICS delivers with great content, excellent panels and informative sessions, well worth the investment.
- 

The SAPICS conference was packed with valuable topics; great opportunities to network with industry leaders; and set a benchmark for online seminars in our region.
- 

The conference was very informative, I gained a lot of knowledge from it.
- 

Interactive and Super user-friendly. Made some valuable contacts and managed to set up a string of meetings with potential partners for business synergy.
- 

The conference was well organized, the support provided to speakers was impeccable. It was great networking opportunity with other health professionals in the public health supply chain space.

Supply Chain Risk and Resilience



“Future-Proofing Supply Chains for Risk and Resilience” was the topic of the conference presentation by Dr John

Gattorna, one of the world’s pre-eminent supply chain thought leaders. Based in Sydney, Australia, John has helped to shape the thinking, understanding and practice of logistics and supply chain management globally for more than 40 years. He says that organisations aiming to survive current and future supply chain disruptions must redesign their supply chains, with dynamic rather than static capabilities. “Previous supply chain designs have predominantly followed a ‘one-size-fits-all’ philosophy, on the assumption that this will deliver a lower ‘cost-to-serve’,” he noted. “However, as

the operating environment has become increasingly complex and turbulent, this assumption has been exposed as flawed.”

Work Life Balance



Most employee surveys reveal that people are continually feeling overworked and overloaded, and that they do not have the right balance between

their lives and their work. Work life balance was the subject of a presentation by award winning speaker, Temitope Ogunfayo, who is Associate Director, Supply Network Operations, Babycare (IMEA) at Procter & Gamble, Switzerland. In his presentation, he shared simple, proven strategies to help SAPICS Conference attendees maintain a healthy work life balance.

Diversity in the Supply Chain

Panel discussions are always an integral part of the annual SAPICS Conference, and this year was no different. Compelling panel discussions on the programme included one on diversity in the supply chain and procurement field. Leading supply chain specialists from South Africa, Africa and the United States looked at what needs to change to break the glass ceiling in the profession.



MJ Schoemaker, SAPICS Director and Director of ProscE2E, South Africa



Azuka Okeke, CEO, ARC Nigeria, Nigeria



Sheri Hinish, Founder and CEO, the Supply Chain Revolution, USA



Grant Swanepoel, Senior Advisor, CHAINovation, South Africa



Glenda Maitin, Managing Director, BBOpEx Solutions, South Africa



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COVID-19 HAS MADE SUPPLY CHAIN MANAGEMENT VISIBLE AND SEXY



Covid-19 has made supply chain management sexy and, as a result, the profession may emerge from this crisis stronger and with a pipeline of talent ready to rise to the next disruption.

“This pandemic has highlighted the importance of supply chains to everyone. The conversations around supply chain are happening far more frequently. I expect that more people will begin to have an interest in the subject, and we will be able to leverage that to build a stronger workforce for the industry,” says SAPICS director Richard dos Santos.

He contends that the profession’s response to the coronavirus crisis has showcased the exemplary work that supply chain professionals are doing daily. “They have risen to and overcome extraordinary challenges both on the

supply side when it comes to medical commodities and on the demand side in terms of consumer goods. From being a field that was not well understood and sometimes undervalued, working in the supply chain profession is now something to aspire to. One upside of the Covid-19 crisis is that it has drawn attention to the profession and elevated it,” Richard says.

“Historically, we have not seen the largest groundswell of school leavers making supply chain a field of choice to study within. Until now, the profession was not attracting the young, emerging talent that it needed. This crisis has changed perceptions of the profession



SAPICS director Richard dos Santos.

and increased understanding of the valuable role it plays. With cutting edge and attractive technologies like AI (artificial intelligence), robots and drones increasingly being leveraged to optimise supply chains and logistics - and to enhance safety during the pandemic - supply chain management is being seen as a sexy profession of choice.”

The 2020 Supply Chain Salary and Career Survey Report conducted by the US-based Association for Supply Chain Management (ASCM), to which SAPICS is a Premier Elite channel partner, revealed that an overwhelming majority (88%) of supply chain professionals have a positive outlook on their careers and 85% say that they would recommend working in supply chain to those in other industries. The data collected from over 2 400 supply chain professionals in the United States shows that in addition to offering high salaries and good benefits, a career in supply chain offers job fulfilment, opportunities for advancement and variety of work.

“One of the best virtual SC conferences for 2020!”

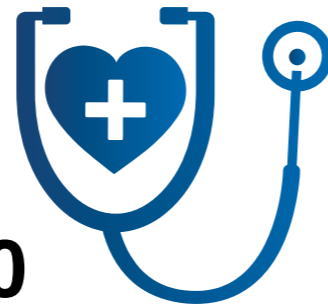
“Good but prefer the face-to-face conference”

A new component added to the survey this year looked at skillsets, and it revealed that APICS certifications matter. These internationally recognised supply chain certifications are offered in Southern Africa by SAPICS through its association with APICS. SAPICS is the South African custodian of the APICS CPIM (Certified in Production and Inventory Management), CSCP (Certified Supply Chain Professional) and CLTD (Certified in Logistics, Transportation and Distribution). In the ASCM survey, supply chain professionals who held at least one APICS certification reported a 21% higher median salary than those without a certification, and 18% higher than those with other certifications.

A suite of designations from the Demand Driven Institute in the USA is also offered by SAPICS and is increasingly sought after.

We need skilled, professional, suitably qualified supply chain professionals now more than ever, and superior education and training like that offered by SAPICS will ensure that supply chains keep moving now and beyond Covid-19.

STRENGTHENING HEALTHCARE SUPPLY CHAINS AT SAPICS 2020



The 2020 online SAPICS Conference featured an array of compelling healthcare focused presentations; because we know how critical it is that the supply chain community shares lessons and know-how that can help to increase access to quality healthcare, including the Covid-19 vaccine.

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The body professionalising supply chain management in Africa

Private Sector Engagement in Health Systems Strengthening : Opportunities and Best Practices in Africa

- Bonface Fundafunda**, Director – East Africa, Africa Resource Centre, Zambia
- Bronwyn Timm**, Strategy & Partnership Lead, Africa Resource Centre South Africa
- Lauren Marks**, Director, Private Sector Engagement for PEPFAR, US Department of State, Office of the Global AIDS Coordinator USA
- Matthew Barnes**, Senior Advisor for Strategy, PEPFAR, US Department of State, USA
- Dr Paul Okware**, Chief Operations Officer, NMS, Uganda
- Dan Keim**, Director, Humanitarian Logistics, The UPS Foundation, USA
- Israel Bimpe**, Partnership Lead, Zipline, Rwanda

think supply chain think SAPICS

The value of public and private sector partnerships in improving healthcare supply chains was also under the spotlight at the 2020 online SAPICS Conference. A panel discussion highlighted success stories and revealed how the public and private sectors are currently working together to improve health outcomes for all.

A panel discussion facilitated by the Africa Resource Centre (ARC) put the spotlight on how governments in Africa are strengthening their health systems by engaging with the private sector.

A SAPICS 2020 presentation by seasoned supply chain specialist David Crewe-Brown provided insights on the design of a new, analytically based replenishment



planning process for medicines. Because medicine stock outs can be life threatening, supply chain professionals must ensure

appropriate levels of medicine availability to meet patient needs, David said. “The current processes require the already overburdened healthcare practitioners to manage the medicine storeroom, count the stock levels, calculate the replenishment orders, and issue stock to the consulting rooms when required. Many of these process steps fail, resulting in stock shortages.” David’s presentation gave conference attendees tools to use to create a recommended order, to automate the stock replenishment process.



A co-presentation by Dominique Zwinkels and Alexis Strader of UNICEF (United Nations Children’s Fund) and People that Deliver, and Andrew dos Santos of CLX South Africa, discussed the desperate need for a workforce with specific supply chain competencies in the health system. Many low- to middle-income countries lack a professionalised supply chain occupational category. Without trained professionals to manage health supply chains, drugs and supplies do not reach the patients who need them. This presentation outlined the People



that Deliver (PtD) Supply Chain Management (SCM) Professionalization Framework, which is a systematic approach to

workforce development, where all practitioners are able to find a career path for growth and development, allowing supply chain professionals to lead and operationalise public healthcare supply chains and achieve country and organisational objectives.

A panel discussion examined the importance of youth capacity building to enhance the performance of healthcare supply chains, in order to improve the availability of health supplies and live-saving medicines. The panel was facilitated by Chemonics International, an international development company that works with organisations like the U.S. Agency for International Development (USAID), the UK Foreign, Commonwealth and Development Office, The Global Fund to Fight AIDS, Tuberculosis and Malaria, and other bilateral and multilateral aid donors, and has a global network of experts working in more than 75 countries.

Private sector supply chains in the healthcare profession were under the spotlight in a presentation on the journey that Roche Pharmaceuticals’ drug supply chain team went on using the Supply Chain Operations Reference Model (SCOR) to identify, assess and optimise performance across the business. Douglas Kent, Grant Swanepoel and Nathalie Mathys were the engaging co-presenters.

TACKLING THE SCOURGE OF MODERN SLAVERY IN SUPPLY CHAINS

No matter which part of the world you live in or what industry you work in, modern slavery is closer to you, your business and your country than you may think, according to Rachel Wu, managing director: Asia at Axis Group International.

Rachel shared her insights and experiences on modern slavery in supply chains in a webinar hosted by SAPICS. Her compelling presentation on the role that supply chain professionals must play in fighting modern slavery was also on the programme at the online 2020 SAPICS Conference.



Rachel Wu

Rachel said that the financial strain placed on businesses by the Covid-19 pandemic is creating an environment in which modern slavery in supply chains can continue and even grow. “The business world’s attention is focused on Covid-19 challenges. Management teams are absorbed with pressing issues related to the pandemic, and there are less internal resources being allocated to fighting issues like modern slavery. Companies are struggling to stay in business, and for many, the choice between survival and the moral high ground is a tough one. Poverty and burgeoning unemployment rates are also contributing factors,” she stated.

Rachel said that modern slavery in global supply chains extends beyond the obvious forms of slavery like child labour, human trafficking, servitude and debt bondage, to hidden aspects that include restricting workers’ freedom of movement, labour contracting, unreasonable conditions of work, excessive working hours, and unjust wages and social benefits.

While modern slavery is most prevalent in less developed economies, including Asia, Eastern Europe, Latin America and Africa, and in less valued-added industries, the risk of modern slavery exists in any global supply chain, she stressed, and cited examples in the food,

garment and even the aviation industries. “Seafood is one of the world’s most important food commodities and the trade continues to grow. Reports indicate that slavery can enter the seafood supply chain at any or every stage. Modern slavery has been uncovered in Thailand and Myanmar’s seafood industries, and includes forced labour, child labour, the physical confinement of workers, excessive working hours and other human rights abuses.

According to UNICEF (the United Nations Children’s Fund), children work at all stages of the supply chain in the fashion industry; from the production of cotton seeds in Benin, harvesting in Uzbekistan, and yarn spinning in India, through to the different phases of putting garments together in factories across Bangladesh.


It said that the crisis has been exacerbated by Covid-19. “The impact of Covid-19 has seen orders worth billions of dollars cancelled across manufacturing hubs in China, Bangladesh, India, Cambodia and Myanmar, which could lead retrenched workers to take up exploitative jobs within the industry. Travel restrictions due to Covid-19 have made it difficult for companies to carry out audits to ensure ethical working practices in their supply chains.

“While some regions, some sectors and some goods are more high-risk than others, every business with global procurement and supply is vulnerable to modern slavery in its supply chains, especially when these are complex and supply chain visibility is a challenge,” Rachel stated.

 *“I always enjoy and leave revitalized”*

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THE BEST RUN 

SAPICS PRESENTS A STORY OF AFRICAN INGENUITY



The story of how a Kenyan startup is digitally enabling informal traders and optimising their supply chains, to improve food quality, availability, affordability, service levels and sustainability, is one of true African ingenuity. The Twiga Foods story was shared with the SAPICS supply chain community at two virtual SAPICS events this year, including the 2020 online SAPICS Conference in November.

Twiga Foods CEO and co-founder, Peter Njonjo, co-presented this inspiring account together with Gary Benatar, CEO of Relog, the supply chain and logistics consulting firm that is working with Twiga to optimise its supply chain and logistics infrastructure.

Twiga's vision is to provide access to low-cost, high-quality food across African cities. It is doing this in Kenya by

using mobile technology to aggregate demand in the informal retail sector. Peter explained: "We are using a mobile-based, cashless platform to aggregate the demand of thousands of small and medium-sized retailers in Kenya, enabling them to order fresh and processed food, as and when needed. We source quality fresh and processed food from thousands of farmers and food manufacturers and deliver from our pack house to more than 35 000 vendors. As a result, farmers and

#world first



Peter Njonjo



Gary Benatar


food manufacturers have guaranteed access to a fairly priced, transparent, mobile marketplace and retailers can consistently source lower-cost, higher-quality produce, which is conveniently delivered to their doorstep within 18 hours of ordering."

Gary said that working with Twiga Foods was an opportunity to learn and develop solutions that progress food distribution methodologies and supply chain philosophies to the informal sector, which has been overlooked in Africa in the past.

The solution designed and developed by Relog and Twiga Foods is unique to Kenya and Twiga. It is delivering lower food costs, less waste and improved sustainability. The facilities developed for Twiga are also a world first, Gary added.

"Investments in the supply chain and materials handling technology have reduced food waste by 70%. The recent roll out of dynamic logistics has resulted in a 50% saving on fuel costs. The implementation of world class logistics, physical distribution infrastructure and operations are major contributors to bringing costs down, enabling Twiga Foods to grow at an amazing rate, service and capture an ever-growing portion of the market," Gary said.

By helping to reduce what consumers are spending on food as a percentage of their disposable income, companies like Twiga can help to boost the growth of other sectors and contribute to the acceleration of economic growth that will help lift millions out of poverty.

 **"Excellent virtual conference with a great platform and inspiring presentations from local & global supply chain experts"**

2020 SAPICS PROFESSIONAL DEVELOPMENT EVENTS

PHYSICAL SITE VISITS			
	Presenter	Topic	Type
2020	Nokuthula Khanyile	BMW	Site Visit
	Perk Nxumalo	TFG Group	Site Visit
	Nomsa Thosa	Columbus Stainless	Site Visit

ONLINE EVENTS			
	Presenter	Topic	Type
2020/05/14	Sean Culey	Welcome to the Transition Point: Learning to Thrive in Disruptive Times	Webinar
2020/05/19	Martin Bailey	What's new in the world of warehousing	Webinar
2020/05/21	Community Connect	What skills will be required for the Supply Chains of the future	Networking
2020/05/26	Abe Eshkenazi	The Dynamic Forces that Challenge the Supply Chain Professional	Webinar
2020/05/28	Community Connect	How Covid-19 is disrupting supply chains through spiralling logistics costs	Networking
2020/04/01	Liezl Smith	Certified Professional Forecaster Workshop	Workshop
2020/04/02			
2020/04/14	Demand Driven Institute	Introduction to Demand Driven Materials Requirements Planning (DDMRP)	Webinar
2020/04/16	SAPICS	Community Connect	Community Connect
2020/04/21	Ken Titmuss & Bill Schnieder	CSCA Workshop	Workshop
2020/04/22	Ken Titmuss & Bill Schnieder	CSCA Workshop	Workshop

ONLINE EVENTS (CONTINUED)			
	Presenter	Topic	Type
2020/04/23	Ken Titmuss & Bill Schnieder	CSCA Workshop	Workshop
	EY	Managing the Supply Chain through COVID-19 Free Webinar with EY	Webinar
	SAPICS	Community Connect	Community Connect
2020/04/30	Samer Al Madhoun	How did we not see this coming? Lessons Learned	Webinar
2020/05/07	SAPICS	Community Connect	Community Connect
2020/05/14	Sean Culey	Welcome to the Transition Point: Learning to Thrive in Disruptive Times	Webinar
	SAPICS	Community Connect	Community Connect
2020/05/19	Martin Bailey	What's New in the World of Warehousing	Webinar
2020/05/21	SAPICS	Community Connect	Community Connect
2020/05/26	Abe Eshkenazi	The Dynamic Forces that Challenge the Supply Chain Professional	Webinar
2020/05/28	SAPICS	Community Connect	Community Connect
2020/05/28	Andy Bailey	Taking your Business from Defence to Offence in Times of Disruption Free	Webinar
2020/06/02	Carol Ptak	DDMRP - Topic to be confirmed	Webinar
2020/06/03	Supply Chain Radio	Trivia Quiz	Social
2020/06/04	Martin Bailey	Warehouse Operations warehouse	Workshop
	Community Connect 8	Planning for a pandemic. What works? What doesn't? Let's discuss challenges as a Supply Chain community from our experience so far.	Networking
2020/06/05	Clem Sunter	History of scenario planning and why it is such an essential management tool in these uncertain times	Webinar

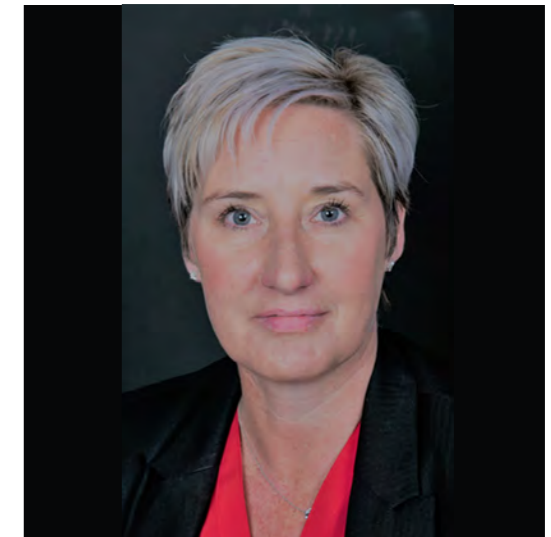
ONLINE EVENTS (CONTINUED)			
	Presenter	Topic	Type
2020/06/11	Douglas Kent	The New Normal	Webinar
	Community Connect 9	Why we need community	Networking
2020/06/18	Community Connect 10	Insights from Kenya and COVID-19	Networking
2020/06/22	Global Connect	ASCM Global Partner Connect	Networking
2020/06/23	Online Conference	Various	Conference
2020/06/25	Ken Titmuss	Precisely Wrong	Webinar
	Community Connect 11	about DDMRP vs Traditional Forecast Driven Planning	Networking
2020/07/01	Sean Culey	Q&A session	Webinar
2020/07/02	Community Connect 12	Public vs. Private Supply chains - are they different?	Networking
2020/07/03	Tonya Lamb	Unpacking the benefits of SAPICS Corporate Membership	Webinar
2020/07/07	MJ and Jeremy Baskin	Is your Supply Chain Planning ready for the new generation of S&OP / IBP?	Webinar
2020/07/08	Ken Titmuss & Alan Janse van Vuuren	Introduction to DDMRP	Webinar
2020/07/09	Community Connect 13	Last Mile delivery	Networking
2020/07/14	Greg Schlegel	"COVID-19 and the 3R's: Respond, Recover & Renew"	Webinar
2020/07/15	Global Connect	ASCI Global Partner connect	Networking
2020/07/22	Lerato Thabede	Journey to becoming a supply chain management professional	Youth Webinar
2020/07/23	Tonya Lamb	What Makes Supply Chain Professionals Superheroes?	Community Connect
2020/07/28	Ken and Bill	CSCA Course	Course
2020/07/29	Ken and Bill	CSCA Course	Course
2020/07/30	Ken and Bill	CSCA Course	Course
2020/08/04	Chainovation Africa	Supply Chain Sustainability – A triple bottom line perspective	Webinar
2020/08/05	Ken Titmuss	DDMRP Basic Training Workshop	Workshop
	Andrew dos Santos	Introduction to SCOR	Youth Webinar
2020/08/06	Tonya Lamb	Supply Chain Ethics	Community Connect

ONLINE EVENTS (CONTINUED)			
	Presenter	Topic	Type
2020/08/11	Deborah Dull	Circular economy, sustainability	Webinar
2020/08/13	Ken Titmuss	Is traditional Forecasting and Demand Management still relevant in our New Normal, Agile and VUCA World?	Community Connect
2020/08/18	Karen Livey	How to create psychological safety for remote supply chain teams	Webinar
2020/08/19	Various	ASCA - African Supply Chain Action	Conference
2020/08/20			
2020/08/25	Martin Bailey	Materials Handling Equipment	Webinar
2020/08/27	Tonya Lamb	Where are we with COVID-19 and ASCAnation citizenship	Community Connect
2020/09/01	Chris Mollison	Advanced Production Scheduling – What it is and where it fits in the supply chain	Webinar
2020/09/02	Ken Titmuss	The Nine Demand Drive Operations Model Assumptions	Webinar
2020/09/03	Chantal Kading	Mentorship for Change: The impact of mentoring on empowering individuals or talent to foster inclusivity.	Community Connect
2020/09/08	Blue Yonder-Alan Duncan	Navigate and manage risk... S&OP	Webinar
2020/09/15	Martin Bailey	Warehouse Rack Selection & Design	Webinar
2020/09/16	Rachel Wu	Modern Slavery in Global Supply Chains: The Role that Procurement Leaders Must Play	Webinar
2020/09/17	Gary Benatar	How do we position supply chain and logistics as part of the solution to COVID 19	Networking
2020/09/22	Ken Titmuss	Brain of ASCAnation quiz	Quiz
2020/09/23	Ken Titmuss	Intro to the Demand Driven Adaptive Enterprise	Webinar
	CIPS/SAPICS joint	SCM Professionalisation and Certifications	Webinar
2020/09/29	AEP Meeting	Various	Meeting
2020/09/30	ACSA	ASCAnation Professionalisation panel	Panel discussion

ONLINE EVENTS (CONTINUED)			
	Presenter	Topic	Type
2020/10/02	Ken Titmuss (Master) Colin Seftel (co-instructor)	Virtual Train the Trainer	Workshop
2020/10/03			
2020/10/06	Ken Titmuss Bill Schneider	CSCA Course	Workshop
2020/10/07			
2020/10/08			
2020/10/09	Ken Titmuss (Master) Colin Seftel (co-instructor)	Virtual Train the Trainer	Workshop
2020/10/10			
2020/10/13	Ken Titmuss / Bill Schneider / Liezl Smith/Colin Seftel/ Lerato Thabede	What Certification is Right for You?	Webinar
2020/10/14	Ken Titmuss	The DDAE (Demand Driven Adaptive Enterprise workshop	Workshop
2020/10/20	Joe Walden	Just in Time/Six Sigma/TOC - Same programs with a different approach to problem solving	Webinar
2020/10/21	Ken Titmuss	DDP Workshop	Workshop
2020/10/22			
2020/10/27	Liezl Smith	Certified Professional Forecaster Workshop	Workshop
2020/10/28			
2020/11/02	Douglas Kent	Online SCOR Training	Workshop
2020/11/03			
2020/11/05	Transport Forum/SAPICS (collab)	Road, Rail and Ports and the supply chain added to our event calendar. Registration via Transport Forum's website.	half day seminar
2020/11/09	Douglas Kent	Online SCOR Training	Workshop
2020/11/10			
2020/11/16			
2020/11/17			
2020/12/10	TJ Muehleman	Digitising the Last Mile in Kenya: Using Technology to Manage and Optimize the Supply Chain of Donated Medicines	Webinar

GLOBAL WOMEN LEADERS EVENT SHOWCASED AFRICA'S SUPPLY CHAIN ACHIEVEMENTS

SAPICS participated in the Global Women Supply Chain Leaders (GWSCL) 2020 event as an Association Partner. It was the first global event to turn the spotlight on the dedicated and successful women working in supply chains across diverse sectors around the world.



The three-day online event included compelling, inspiring, and educational presentations, panel discussions and networking opportunities. It culminated in the virtual awards ceremony at which global women supply chain leaders were recognised for their achievements.

"We were delighted to see Africa represented at this important event and honoured that SAPICS was included," comments SAPICS president Keabetswe Mpane. "Thank you to the organisers, B2G Consulting, for recognising the importance of the work being done in the vital field of supply chain management

as well as the need to drive diversity and gender parity in the profession. We have come a long way on this front, but there is still much to be done to ensure that women supply chain professionals get the same recognition as their male counterparts and as many seats at the boardroom table." Kea says.

SAPICS's business development and stakeholder engagement manager, Tonya Lamb, addressed delegates at the GWSCL event. Tonya shared SAPICS' journey to professionalise the supply chain management profession.

[You can listen to her presentation here.](#)

MEMBERSHIP MATTERS

THANK YOU

to all of you who have stood by SAPICS throughout 2020.

We are, without exception, grateful to every individual and organisation. A very special thank you to our individual members who have signed up for new members and those who have renewed their memberships. We are confident that 2020 has proven to you that membership really does matter. To our corporate partners, your association and support is highly valued. Most importantly is the fact that you realise the importance to your supply chain teams to be a part of this vibrant community. Thank you also to all our volunteer directors and all other volunteers. Your desire to “give back” to the community is constantly inspiring.

Community is what powers us through challenging times and the SAPICS community is one of the best that there is. THANK YOU one and all.

2020 MEDIA PARTNERS



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SAPICS CO-HOSTED THE HUGELY SUCCESSFUL INAUGURAL ASCA 2020

This year, SAPICS was proud to co-host the hugely successful inaugural Africa Supply Chain in Action (ASCA) event, together with Smart Procurement. This ground breaking virtual conference and exhibition saw 1 000 African supply chain and procurement professionals come together for the largest ever Africa-focused online learning, knowledge sharing and networking event for the profession.



Freddy Nkosi, DRC country director for VillageReach, shared the "Drones for Health" success story at the ASCA event, and highlighted how drones are being used in the DRC to transport vaccines and other supplies to isolated villages and communities.

ASCA 2020 featured 60 speakers who covered topics ranging from Covid-19's impact on supply chains to the rise of informal economies and the circular economy, blockchain and drone technology, skills development, sustainability and e-commerce. French sessions were offered for Francophone attendees from West African regions. It included a virtual exhibition for companies and individuals, as well as networking for delegates. "Everyone who attended

concurred that an initiative of this nature was long overdue," comments Debbie Tagg, chief operating officer (COO) of Smart Procurement and co-chair of ASCA2020.

"ASCA 2020 was a packed two-days of online learning, networking and knowledge sharing for delegates from across Africa; in the form of interactive and engaging activities such as panel discussions, VIP topic lounges, and



Renowned Kenyan pan-Africanist, Professor of Law and anti-corruption crusader, Patrick Loch Otieno (PLO) Lumumba, was the opening keynote speaker ASCA 2020.



knowledge quizzes, to name a few. This event now forms the foundation of the 'ASCAnation', which will provide supply chain professionals across Africa with an ongoing platform on which they will be able to share ideas, exchange knowledge and explore solutions from across the continent and from which their voices can be heard.

"The event brought together private and public sector supply chain and procurement professionals, breaking down the misconception that supply chain management is different in the sectors, yet the challenges and the skills and competencies required are the same. Through more interaction, we can share successes and challenges and find solutions to benefit both sectors," Debbie states.

SAPICS COO and co-chair of ASCA2020 Jenny Froome says that the global coronavirus pandemic has

raised the profile of supply chain and procurement management as never before. "Supply chain and procurement professionals all over the world have had to stand up and face the challenges of disruption steadfastly and persistently with a resilience that has never been experienced by the whole globe at the same time. As African supply chain professionals, we know that we need to keep going far into the future; stronger and better than ever before. This resilience needs to be sustainable. It is this imperative that gave rise to ASCA 2020 and the ASCAnation," she states.

"Through collaboration and education, we can ensure that supply chains across Africa are managed by professionals who are professionally competent and emotionally supported. This has never been as important as it is right now; to ensure that supply chains and economies can survive and thrive beyond Covid-19."

JOINING FORCES TO IMPROVE PUBLIC HEALTH SUPPLY CHAINS

A new partnership between SAPICS and the International Association of Public Health Logisticians (IAPHL) will promote professionalism and community in South African public health supply chains with the objective of improving the availability of healthcare supplies and life-saving medicines, including the Covid-19 vaccine.



Walter Proper, executive director of IAPHL

According to UNICEF (the United Nations Children's Fund), vaccinating the world against Covid-19 will be one of the largest mass undertakings in human history, and we will need to move as quickly as the vaccines can be produced.

"The health commodity supply chain, particularly in the public sector in Africa, has traditionally been managed and operated by healthcare professionals with an intuitive understanding of supply chain operations, but often without the relevant supply chain training or relevant qualifications," comments

SAPICS president Keabetswe Mpane. "There is a need to increase the capabilities and skills of the existing supply chain resources, while creating an awareness and an environment that will attract appropriately skilled supply chain professionals. There is also an imperative to ensure that effective collaboration takes place between private and public healthcare and other involved role players. In this way, we can improve health outcomes in South Africa and across the continent."

She says that the increasing complexity of the public health supply chain,

together with the burgeoning demand for health commodities, is driving the need for a more transparent, equitable, efficient and responsive supply chain.

Through a memorandum of understanding with the IAPHL, SAPICS will leverage its expansive network of members and partners, as well as its resources and infrastructure, to grow and develop the IAPHL's local presence and influence. Working with both the private and public sector, regular educational events and discussion groups will take place to give the local community a platform and place to meet. Membership of both the IAPHL and SAPICS will be promoted by both organisations.

"Working together, we will increase the profile of the health supply chain professional and create awareness to attract new talent," Kea expands. "We will foster collaboration across the various stakeholders, including supply chain professionals, healthcare workers, healthcare supply chain professionals, academia, industry, and supply chain service providers. By improving collaboration and information sharing across the public and private health sectors, we aim to draw on lessons learned from other industries. Together, SAPICS and IAPHL will provide insight into the requirements of the highly

regulated health commodity supply chain. By providing direction and input to relevant faculty curricula, we will ensure that health logisticians are equipped with the relevant skills. Collaboration with appropriate international associations and organisations will also deliver important alliances throughout Africa."

"This powerful partnership will drive improvements in Africa's public health supply chains and ultimately save lives," comments Walter Proper, executive director of the IAPHL. "Public health logisticians have a critical but often undervalued role in providing life-saving health services. Especially in developing countries, supply chain management is often not recognised as a profession that requires specialised training. The IAPHL supports logisticians worldwide by providing a forum for members to network, exchange ideas, and improve skills. Members come from nearly 140 countries, a variety of professional backgrounds, and represent all levels of the supply chain. We are delighted to be joining forces with SAPICS to work towards realising the IAPHL vision of a world in which all people have access to life-saving health commodities."

In line with SAPICS's collaboration with the IAPHL, 20 IAPHL members received sponsorships to attend the online 2020 SAPICS Conference.

2020 EXHIBITORS



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